

Frequently Asked Questions

Q. Where are your products made?

A. All of our products are proudly made in the USA.

Q. What types of wood are available on your interior shutters?

A. Basswood is standard for our 1-1/8" thick line and poplar is standard for our 3/4" thick line. Custom woods such as oak, maple, cherry, mahogany, walnut, pine, fir, hickory and more are available. Contact Summit Hill.

Q. What size louvers are available?

A. We make moveable louvers in 1-1/4", 1-3/4", 2-1/2", 3-1/2", 4-1/2" and 5-1/2".

Q. What is your warranty?

A. The warranty information for each product is available in its specifications document.

Q. What is your production time?

A. Production times vary by product and state of finishing. Exact ship dates cannot be guaranteed due to the numerous variables involved with custom made products.

Q. Can I cancel, change or return an order?

A. Since all orders are custom made to your specifications, they are non-cancelable and cannot be returned. Once orders are in production, changes can be costly or impossible.

Q. What if I don't see what I'm looking for?

A. Custom work is available. Send us your specifications.